

### **TO CUSTOMERS**

### Subject: Data processing information pursuant to Article 13 of Regulation (EU) 679/2016

Dear Customer,

pursuant to Regulation EU 679/2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter also Regulation) and of Legislative Decree No. 196/2003 as amended by Legislative Decree No. 101/2018 - Personal Data Protection Code (hereinafter also Code), we hereby inform you of the following.

#### 1. DATA CONTROLLER

The Data Controller of your personal data, pursuant to and for the purposes of Regulation (EU) 679/2016, is ZEPPELLIN SYSTEMS ITALY S.P.A., with registered office in Reggio Emilia, Via Ragazzi del '99 no. 39, registration number with the Reggio Emilia Register of Companies, tax code and VAT number 00907470355.

#### 2. DATA PROTECTION OFFICER

Pursuant to Articles 37 et seq. of the Regulation, the Data Controller has designated Mr André Jägeler as the person responsible for the protection of personal data, who can be contacted at the following addresses

Data Protection Officer Graf-Zeppelin-Platz 1 85748 Garching near Munich, Germany

Telephone: +49 89 32 000-0 Telefax: +49 89 32 000-482

E-mail: <a href="mailto:dataprivacy@zeppelin.com">dataprivacy@zeppelin.com</a>

### 3. PURPOSE OF PROCESSING

The processing of your personal data and the personal data of the natural persons acting on your behalf is carried out in order to regulate the contractual relationship by fulfilling legal, regulatory and contractual obligations and in particular for purposes connected with the establishment and performance of business/contractual relationships and thus

- performance of the service/supply requested from our company;
- legal fulfilments related to civil, tax and accounting regulations, as well as deriving from EU regulations and provisions
- purposes of a financial and credit nature, as well as credit control and protection;

# The data processed may concern

- a) personal data concerning you or your appointees (name, surname, place and date of birth, tax code, residence, domicile);
- b) general data and bank details
- c) e-mail and telephone numbers of you, of the Company or of your representatives.

#### 4. LEGAL BASIS AND LAWFULNESS OF PROCESSING

Pursuant to art. 6 of the Regulation, the undersigned informs you that in relation to the purposes set out in point 3 above, the processing is necessary





- for the performance of a contract to which you are party (Art. 6(1)(b) of the Regulation)
- for the pursuit of the legitimate interests of the Data Controller itself or of third parties (Art. 6(1)(f) of the Regulation);
- to comply with legal obligations to which the undersigned is subject (Art 6(1)(c) of the Regulation).

### 5. METHODS OF PROCESSING

The personal data in question may be processed by means of paper, computer and telematic tools, with the use of security measures aimed at guaranteeing the confidentiality of the person to whom the data refer and at preventing undue access by third parties or unauthorised personnel. In any case, your personal data will be processed in accordance with the law in a lawful and correct manner and in such a way as to protect your confidentiality.

#### 6. NATURE OF DATA PROVISION

The provision of data is compulsory for all legal and contractual obligations indicated above. Any refusal, partial or total, to provide the compulsory data will result in the objective impossibility of establishing or further pursuing any relationship.

#### 7. COMMUNICATION OF DATA

The personal data relating to the processing in question may be communicated by the undersigned, solely for reasons connected with the purposes indicated above, to Consultants, Banks and Credit Institutions, Public Administrations, Professional Studies (Legal and Commercial).

The data will also be disclosed to persons who, for various reasons, provide hardware and software support for the Controller.

These subjects are appointed as Data Processors by the owner organisation.

Data concerning accounting will also be communicated to members of the Board of Auditors and Auditing Firm, who are themselves Data Processors.

Personal data may be communicated to the Companies of the Zeppelin Group that are authorised to process them both for internal administrative purposes and for the execution of services covered by specific service contracts between the companies themselves.

# 8. DISSEMINATION OF DATA

The personal data processed will not be disseminated, this being understood, pursuant to Article 2-ter of the Code, as giving knowledge of the personal data to unspecified subjects, in any form, even by making them available or consulting them.

# 9. TRANSFER ABROAD

Your personal data may be transferred to service providers in countries outside the European Union. This type of data transfer may occur if our servers or other providers are located outside the territory of the European Union. It is also possible that there may be internal administrative purposes that involve the need to transfer the aforementioned data within the business group to which the undersigned organisation belongs.

In such cases, in order to ensure that your personal data is properly and adequately protected, the transfer will only take place if one of the following conditions is met

- to a Third Country that in the opinion of the European Commission provides adequate levels of personal data protection (adequacy decision - Art. 45 Regulation);
- subject to the signing of a contract regulating the transfer of data between the parties in compliance with





the provisions of the European Commission's decisions in force (standard contractual clauses - Art. 46 of the Regulation).

### 10. RIGHTS OF THE DATA SUBJECT

Pursuant to the above-mentioned legislation, you have the right to:

- know what personal data are processed by the undersigned, their origin, the purpose and method of processing (art. 13-14 Regulation);
- obtain the cancellation and/or destruction of data processed in breach of the law, as well as the updating, rectification or integration of the data (Art. 13-14 Regulation)
- submit a request for rectification to the Data Controller (Art. 13-14 Regulation);
- lodge a complaint with a supervisory authority (Art. 13-14 Regulation);
- submit a request for deletion (right to be forgotten) of data managed by the data controller (Art. 17 Regulation);
- submit a request for restriction of processing (Art. 18 Regulation);
- submit a request for opposition where the conditions set out in Article 21 of the Regulation are met.

# 11. DURATION OF TREATMENT

Processing will last no longer than is necessary for the purposes for which the data were collected and for the fulfilment of legal obligations and in any case no longer than 10 years from the termination of the contractual relationship.

# 12. CONTACTS

To contact the Data Controller, you may write to the e-mail address nci-privacy@zeppelin.com





# **ACKNOWLEDGEMENT OF RECEIPT**

I, the undersigned (First Name and Surname):
On my own behalf or on behalf of the company
DECLARES
that I have received full information pursuant to Art. 13 of EU Regulation 679/2016, and that I do not object to the processing of my data for the purposes set out in Point 3 of said information.
Signature
Place Date/